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July 9, 2010

RE: Hower's Laser Cartridge Recharge

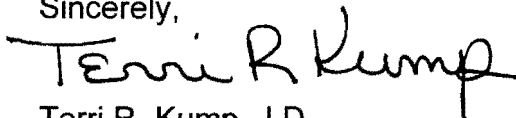
To Whom It May Concern:

The Law Office of Robert M. Baskin has been a long time customer of Hower's Laser Cartridge Recharge (HLCR). Our business relationship has spanned more than 12 years. We are always happy with the service he provides for us. The compatible toner cartridges that Hower's provides are of the very highest quality and they work every bit as good as any of the name brand toners. We have never experienced any problems.

As pleased as we are with the product, we especially appreciate Hower's customer service. Ken is always very quick to respond to all of our needs at our law firm. Printer repairs are always taken care of very expertly and quickly. His charges are very reasonable and have resulted in big savings. Toner cartridge delivery is usually within 24 hours of the order being placed. Ken provides the very best service that anyone could ever expect.

I can wholeheartedly recommend Hower's Laser Cartridge Recharge as a great vendor for your place of business. Please feel free contact me if you have any further questions regarding HLCR.

Sincerely,



Terri R. Kump, J.D.
Office Manager