



Purchasing
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July 13, 2010

To Whom It May Concern:

RE: Letter of Recommendation for Ken Hower and Hower's Laser Cartridge Recharge

Ken Hower, with Hower's Laser Cartridge Recharge, has been providing printer cartridges and service to the City of Oxnard for many years.

Staff has found Ken to be prompt, courteous, and professional in his dealings with various departments and divisions. He goes the extra mile in providing service and supplies quickly.

Hower's Laser Cartridge Recharge provides its products at a reasonable cost, often with no shipping charges. Hower's also provides free recycling of used toner cartridges.

The City of Oxnard is pleased to provide this letter of recommendation for Ken Hower and Hower's Laser Cartridge Recharge.