



*Leon Rousso & Associates*  
*Insurance and Financial Services*

CA. Insurance License # 0582881

Re: Ken Hower

To Whom It May Concern:

I highly recommend using Ken Hower at Howers Laser Cartridge Recharge as a vendor for printer and copier maintenance. Our company has been buying toner supplies from Ken for over a year now. Ken offers onsite repair, printer cleaning, and many different printer cartridges.

Ken provides superior service and his turn-around time is excellent. Ken has been able to delivery our toner supplies within one to two days from the time we place our order. There have been times when he has delivered our order the same day.

In addition, he is extremely reliable and delivers orders when promised. Ken is quick to taking a look at our printers when we feel there is problem. Depending on the problem Ken repairs it right away and explains in detail how the problem occurred.

Ken would be a tremendous vendor for your company and has my highest recommendation.

Sincerely,

Leon Rousso, CFP  
President

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