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To Whom It May Concern:

Our company has been doing business with Hower's Laser Cartridge for over 10 years. They are always efficient and cartridges are always filled in a timely manner so that our business is able to run effectively. Their business is always handled in a professional and courteous manner. I highly recommend Hower's Laser Cartridge to any type of business, large or small. Once you have tried the services of Hower's Laser Cartridge I am sure you will find yourself becoming a regular customer.

Sincerely,

A handwritten signature in black ink, appearing to read 'Stacey L. Hazen', written in a cursive style.

Stacey L. Hazen

Documentation/Receptionist

NYKCool USA Inc.