

Ventura County Reporting Service
Certified Shorthand Reporters
1190 South Victoria Avenue, Suite 106 • Ventura, California 93003
(805) 654-8092 • (800) 933-1760 • (805) 654-8094 Fax

July 8, 2010

Re: Hower's Laser Cartridge Recharge

To Whom It May Concern:

Ventura County Reporting Service has been a long time customer of Hower's Laser Cartridge Recharge (HLCR). Our business relationship has spanned more than 17 years. We have been quite pleased with Ken's service.

Ken is always very quick to respond to all of our needs at VCRS. Printer repairs are normally taken care of in just a few hours from the time we place the call. His repair charges are very reasonable and competitive. He always takes the time to explain what has happened to the printer and how we might prevent future problems from reoccurring. Toner cartridge delivery is quick, and the cartridges provided are of the best quality. One can't really put a dollar value on the type of service that Ken provides for our business.

We at Ventura County Reporting Service would like to recommend Hower's Laser Cartridge Recharge to you as well, for all of your laser printer toner and repair needs. Please feel free to contact me if you have any further questions regarding HLCR.

Sincerely,

VENTURA COUNTY REPORTING SERVICE


Grace G. Mabalot

Owner/CSR No. 6165